

DOQ-IT

Doctors' Office Quality – Information Technology

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DOQ-IT in 8th SOW

Scopes of Work

- Three year cycles
- Mandated by Social Security Act
- Started with peer review
- Now focused on Quality Improvement
- Moving towards meeting IOM aims

VISION

IOM: care that is safe, effective, timely,
patient centric, equitable, efficient.

Transformation of our “fractured” provider
focused delivery system to one that is
focused on patients across the continuum

Bridging the Chasm

Free flow of electronic clinical information to
point of care

Team based care

Engagement of patients/families

DOQ-IT: Support for HIT Adoption

Eligible practices

- Primary care
- Small to medium sized practices (1-8 MDs)
- 5% minimum of practice sites, each state
- Must bill CMS in standard format
- Underserved % reflects state

DOQ-IT: Support for HIT Adoption

Process

- Readiness assessment
- Office systems survey
- Workflow analysis
- Business case development
- Selection of features and functions
- Selection of appropriate vendors

DOQ-IT:

Care Process Redesign

- Use of appropriate features (recall systems, results tracking, monitoring functions, decisions supports)
- Redeployment of staff
- Roles of team members in care management
- Care plan designs
- Patient education materials
- Patient self monitoring supports
- Community linkages

DOQ-IT: Cultural Competency

- % practices reflects % underserved in state
- Adoption of CLAS standards
- Training modules developed and available
- Alternative to Care Management process improvement

DOQ-IT: Improving Quality and Reporting

- DOQ, DOQ-IT measures
- Using clinical information within office setting to improve measures
- Reporting measures to CMS data warehouse
- Possible avenues for data flow

DOQ-IT

Three year commitment

- 75% of practice sites fully implemented HIT
- 30% of sites fully implemented care management/CLAS standards
- 10% of sites reporting to DW

Contact Information

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State Based Quality Improvement Organizations