



HRSA Primary Oral Health Care Conference – Oral Health Service Expansion and Improving Quality - Best Practices and Models That Work in Community, Migrant, and Homeless Health Centers and Primary Care for Public Housing Programs

A Call for Abstracts

The Primary Oral Health Care Conference **Oral Health Service Expansion and Improving Quality** in the Health Center Program - Best Practices and Models That Work is an integral component of the Health Resources and Services Administration's (HRSA) Oral Health Strategic Plan. The purpose of the call for abstracts is to collect descriptive applications that identify, showcase and promote the replication of innovative and successful primary oral health care programs and management strategies. By fostering the spread of solutions that are effective and successful in community oriented primary care programs, HRSA hopes to achieve the common goal of increasing access to primary oral health care, and improving oral health status in underserved and vulnerable populations, through information sharing and technical assistance. The applications submitted will form a Compendium of Best Primary Oral Health Care Practices that will be published and placed in a web based electronic repository that will be accessible to other community-based primary care organizations.

Categories for Submission

To bring special attention to the to the most innovative and effective strategies, the top abstracts will be selected to be presented at the National Primary Oral Health Care Conference that will be held in San Diego, CA on December 9-13, 2007. Applicants will be selected in the following categories: 1. Successful innovations as part of the HRSA Health Disparities Collaboratives that have integrated oral health strategies with primary care. 2. Models for developing New Dental Programs, 3. Effective Clinical Management and Quality Improvement Strategies, 4. Successful Linkages with Dental Schools, Residencies or other Community/State programs, 5. Successful programs that provide oral health care to Homeless Populations, and 6. Effective Oral Health Prevention Programs.

A special priority is given for abstracts submitted describing Quality Improvement and Health Disparities Collaboratives Oral Health Programs.

Each application submitted is eligible to be placed in the BPHC Best Practices and Models that Work in Primary Oral Health Care Programs publications in print and/or web enabled format for distribution.

If an application is selected as best in category, one representative from the program will be asked to present the model/best practice at the National Primary Oral Health Care Conference in San Diego, CA. The presenter will receive an honorarium of \$300.00, transportation and lodging for 2 days at the conference. (One presenter per site will be supported) Two applications in each category may be selected to present.

Eligibility

To be eligible to submit an application that can be selected for presentation at the National Primary Oral Health Care Conference, the applicant must be an employee or have an affiliation with a HRSA/BPHC funded Community/Migrant Health Center, Homeless Health Center, Healthy Schools/Healthy Communities, or Primary Care for Public Housing Program funded by the BPHC.

Applicants must:

- Address a documented oral health care need or clinical management objective that impacts the improved access to quality oral health care programs for the population they serve.
- Document improved access or economic outcomes for the target population served as it relates to the target population or management strategy.
- State program goals, principles, methods and resources attributed to the program: and provide substantial evidence to demonstrate the programs successful outcomes.

Application Submission

I. Program Abstract

In 150 words or less, please provide a brief synopsis of the program or management strategy describing its purpose, its innovative approach, the need it addresses, the population it serves, the collaborative partners involved, and the results achieved.

II. Program Summary

In ten pages or less, please describe the Best Practice or Model in further detail, addressing each of the following six sections and their related questions:

Community Responsiveness

Describe the processes in place for addressing community needs and problems. Was the community involved in designing, evaluating, and or implementing the model or practice?

- How was the need for the model/practice identified?
- What were the program goals?
- How is the program accountable to the community served?
- What specific needs (cultural, linguistic, etc.) addressed?
- What is the process for reporting community benefits?

Innovation

Describe the features of the model/practice that make it effective, efficient and/or unique.

- What makes this program innovative
- How did the innovation originate?
- What is critical to the innovation's success?
- What are some potential implications of the innovation

Collaboration/Integration

Describe the health center, community, or organizational partnerships that were formed, the roles of each partner, the method of collaboration, or integration, of oral health care services associated with the model/best practice.

- How was coordination or integration of services achieved?
- Was a cross/interdisciplinary approach utilized?
- How were obstacles of working together successfully overcome?

Outcomes

Describe the improvements in patient satisfaction, quality of care, oral health status, cost effectiveness, productivity or provider satisfaction directly attributable to the successful model/best practice.

- What were the baseline conditions or outcomes prior to the innovation or new program?
- What were the measured conditions and outcomes as a result of the program
- How are these outcomes tracked or measured?
- How do you evaluate these improvements or changes for efficiency and effectiveness?

Replication/Sustainability

Describe the potential for adapting and implementing the model/best practice in other community-based oral health care programs, including factors that impact the sustainability of the program.

- Why is this program worth replicating or adapting in other locations?
- What critical components, principles, or attributes must be transferred in order to implement this program in other locations/
- What are the potential barriers or challenges that must be overcome?

Administrative Effectiveness

Describe the processes and structures in place to assure the quality and effectiveness in leadership, management of financial resources, and personnel.

- What are the resources necessary for this program to operate?
(personnel, financial, facilities)
- What leadership qualities are required to manage the program?
- If multiple partners are involved, how were barriers to integration of administrative systems overcome?
- How is the quality management/accountability system incorporated in this model/best practice?

III. Application Form

Program Name _____

Person Submitting Application _____

Category of Application Submission _____

Address _____

City, State, Zip _____

HRSA Region I-X _____

Person to present at the National Primary Oral HealthCare Conference (if application selected) _____

Telephone _____ Fax _____

Email _____

Partners _____

Agreement

To be signed by the Chief Executive Officer, President, or equivalent in organization responsible for the application

By submitting this application, we agree that if our program/system is selected, a representative of our organization will be available to present at the National primary Oral Health care Conference, and will be available to consult with other programs that wish to replicate/adapt your model/best practice. BPHC is granted permission to include the information supplied in this application in a Compendium, Database, or Web site.

I understand that this application is subject to the Freedom of Information Act and may be releases at the written request of a member of the public.

Print Name _____

Signature _____

Title/Position Orgainzation _____

Date _____

Selection Process

Applications submitted will be reviewed by a panel of Oral Health Care Professionals.

Submission Procedures

Applications must follow the instructions in Sections I-III. Application must be typed. Page and word limitations must be observed.

Application Deadline

Applications must be submitted via the Conference Website www.team-psava.com/2007oralhealth by November 1, 2007. Successful submissions will be notified by November 11, 2007.

For more information

For questions regarding the call for abstracts contact:

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Chief Dental Officer

Health Resources and Services Administration

Bureau of Primary Health Care

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Suggested Topics for Best Practices

HRSA Primary Oral Health Care Conference –Addressing Oral Health Disparities and Oral Health Service Expansion - Best Practices and Models That Work in Community, Migrant, and Homeless Health Centers and Primary Care for Public Housing Programs

Not Limited To:

How to improve the viability of the dental program while maintaining integrity with the HRSA Mission addressing capacity, scheduling/appointments, accountability, fiscal viability, quality improvement, and integration of oral health into a patient's overall health care plan.

Integrating Oral Health as part of the HRSA Health Disparities Collaboratives

Incentive Plans that Work Well for Both the Center and the Staff

Clinical treatment innovations for health center dentistry

Oral Health as an essential component in an interdisciplinary approach to patient care

Creating and Maintaining educational linkages

Scheduling, Appointments, No Shows, Referrals, and Tracking: Keeping your Life in order

Quality Improvement and Risk Management

Accountability, Productivity, RVUs, and Evaluation: Justifying our Existence!

Recruitment and Retention Strategies

Prioritization of Patients and Services Provided: A Primer in Reality

School Based Programs, WIC, and Headstart: Starting Them off Right!

Collaboration with the Private Sector

Working with Special Pops: Homeless, HIV, Diabetics, Geriatrics, Physically Challenged